

INFRARED COOKTOP BIRCM24022, BIRCT2422P

USER MANUAL

Important!

Please read this manual carefully before operating your Product and retain this manual for future reference. Follow all instructions and explanations while handling and installing your Product. Keep the operation instructions handy for later use. If the Product is sold or passed on, then ensure that the new owner always receives this manual.

A little preventive care on your part can help prolong the life and usage of the Product.

Read our user manual and warranty card carefully before using / operating the Product and retain it for future reference.

WELCOME TO THE BPL FAMILY!

Thank you for starting this journey with BPL. As a Brand, BPL is not just about technology, but about the meaning that technology adds to your life. Our Products are designed around you so that you may be able to live a fuller and more empowered life.

We hope you have a truly rewarding experience with BPL. Your inputs and feedback are valuable to us, given that we are on a quest to make life better for our family members spread all over the country.

Cheers!

Team BPL.

Note



The Infrared Cooktop, here-in-after will be referred to as the "Product" in this User Manual & Warranty Card.

SAFETY INSTRUCTIONS

• Important Safety Instructions

Caution



For your safety the information in this manual must be followed to minimize the risk of fire or explosion, electric shock or to prevent damage to property, personal injury or loss of life.

- Before using the Product check for any damage. If there is any damage, do not use the Product & immediately contact the retailer/ shopkeeper.
- Do not operate the Product with a damaged cord/ plug or is dropped and damaged in any manner. Call the Toll-free number if the Product requires attention within the Warranty period.
- Do not let the cord hang over the edge of the table or touch hot surfaces.
- Do not place Products on or near a hot gas / electric burner / microwave/ heated oven.
- This Product is not intended to be used by people including children with reduced physical sensory or mental capabilities or a lack of experience and knowledge unless they have been given supervision or instructions concerning the use of the Product by a person responsible for their safety.
- To protect against electric shock, always unplug from the outlet when not in use and before cleaning. To disconnect, remove the plug from the outlet. Do not yank on the cord as it may damage the cord and eventually cause an electric shock.
- To avoid burns / cuts / risk of personal injury, use extreme caution while handling the Product.
- Do not use for other than intended use. This Product is intended for household use only, not for Commercial or Industrial use. Use for anything other than intended will void the warranty.
- To avoid an electrical overload, do not operate another high-wattage Product on the same power socket.

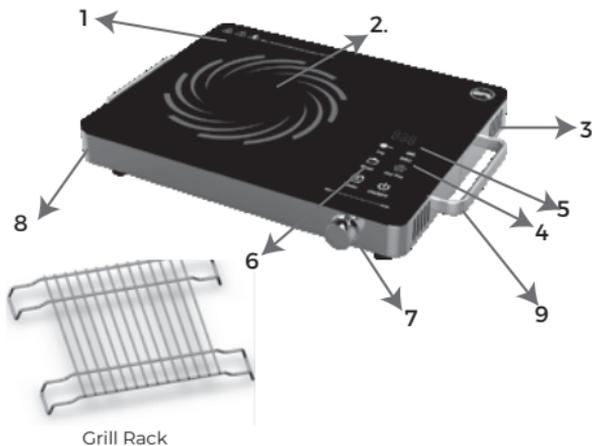
SAFETY INSTRUCTIONS

• **Warning**

- Do not keep the unit on an unstable surface when it is in use.
- Do not move the unit when a pot/pan is on it.
- Avoid contact with pets, plants and insects when the Product is in operation.
- Ensure that the Product is kept away from children's reach.
- Ensure the proper fitment of the body on the base before operating.
- Do not install the Product where it is exposed to direct Sunlight and in a place where flammable substances like Gasoline, Propane, Paint Thinner, etc. are stored.
- Do not install the Product in an area prone to combustible gas leaks, grease, or metal dust.
- Total weight (including vessel & food contents), should not exceed 7kg.
- Do not Immerse Product, cord or plug in water or any other liquid.
- Do not use any additional accessories that are not recommended by the company. It may result in fire, electric shock or personal injury.
- Do not leave the Product unattended while it is in operations.
- Do not place paper or cloth between Product and the vessel to prevent the risk of flame. Keep it away from any flammable subject while using.
- The Product should not be used near any water source where the likelihood of water splashing on it.

KNOW YOUR PRODUCT

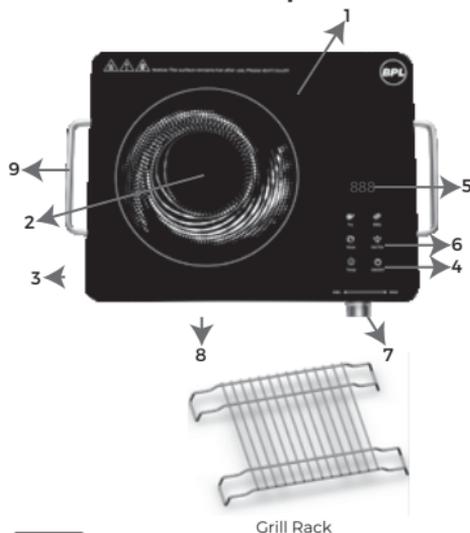
■ Product Description – BIRCM24022



1. Glass
2. Cooking area
3. Air Vents
4. Control Panel
5. Digital Display
6. Pre-Cook Menu
7. Knob
8. Stainless Steel Body
9. Handle

Grill Rack

■ Product Description – BIRCT2422P



1. Glass
2. Cooking area
3. Air Vents
4. Control Panel
5. Digital Display
6. Pre-Cook Menu
7. Knob
8. Stainless Steel Body
9. Handle

Grill Rack

Note



The picture is for reference only, please refer to the real Product as standard. Attachment & accessories may vary depending upon model you have purchase.

USAGE INSTRUCTION

• Before First Use

- Remove the packing materials from the Product.
- Place the Product on a dry, stable and levelled surface.
- Make sure there is at least 10 cm of free space around the Product to prevent overheating.
- Always place Cookware in the cooking zone as marked on Product during cooking.
- Make sure you use Cookware of the correct type.

Note

Steel and Cast Iron, enameled iron, Stainless Steel, and Flat bottom pans/pots.

- The Cookware must have a even, solid base. It is ideal to have vessel which have the same diameter as the cooktop.
 - Before use, make sure that the bottom of the vessel clean and dry.
 - Food or liquid that has a high sugar content may damage the cooktop if it comes into contact with the cooktop.
 - Avoid spillages on the hot plate as this may lead to damages. Please wipe off immediately after cooling.
 - Never heat an empty pan.
 - Allow Product to cool before cleaning the surface of the infrared cooktop
-
- **Operating your Product**
 - Place Infrared suitable utensils in the centre of the top plate.
 - Insert the plug in 230V socket, after switching ON, On/Off button LED flashes i.e. Product is ready standby condition.
 - Press the On button and then direct select different cooking function.
 - To stop cooking press the "On/Off" button and don't plug it out to shut off the power socket till the fan stop working.

Warning



If the surface is cracked, switch off the Product to avoid the possibility of electric shock, for hot surface of glass ceramic or similar material which is protect live parts.

USAGE INSTRUCTION

BIRCM24022

1. Function (2200W): Fry, BBQ, Soup, Hot Pot.
 2. Timer function: The time function is used to set the OFF timer for the cooking menus. you can adjust timer 1 min - 3 hours with knob.
 3. Upon selecting a cooking function adjust the temperature/power by turning the control knob to required heat level. The crossroading temperature will be displayed.
- Note: Some features may vary model by model.

BIRCT2422P

1. Function (2200W): Fry, BBQ, Soup and Hot Pot.
 2. Timer function: The time function is used to set the OFF timer for the cooking menus. you can adjust timer 1 min - 4 hours with knob.
 3. Upon selecting a cooking function adjust the temperature/power by turning the control knob to required heat level. The corresponding temperature/power will be displayed.
- Note: Some features may vary model by model.

▪ Getting to Know Your Cooking Modes

Refer to the below tables for more details on different cooking modes.

Function	Model	Default Power/ Temperature	Default Cooking Time	Adjustable Cooking time
Fry	BIRCM24022	Default Power-1400W	2 Hrs	1 min - 3:00 Hr
	BIRCT2422P	Default Power-2200W	2 Hrs	1 min - 4:00 Hr
BBQ	BIRCM24022	Default Temperature-550°C	2 Hrs	1 min - 3:00 Hr
	BIRCT2422P	Default Power - 1400W	2 Hrs	1 min - 4:00 Hr
Soup	BIRCM24022	Default Temperature-500°C	2 Hrs	1 min - 3:00 Hr
	BIRCT2422P	Default Power: 1600W	2 Hrs	1 min - 4:00 Hr
Hot Pot	BIRCM24022	Default Power-1400W	2 Hrs	1 min - 3:00 Hr
	BIRCT2422P	Default Power-1800W	2 Hrs	1 min - 4:00 Hr

Note



Clean the Product everytime after you use

▪ Usable pans

Steel or cast-Iron Enameled Iron, Stainless Steel (All metal vessel with flat bottom).



Enameled



Iron Enameled Cast Iron



Cast Iron



Iron



Deep-Fry



Stainless Steel



Iron Plate

▪ It is recommended to avoid using below pans for faster, efficient and safe cooking

Heat resistance glass, ceramic container, Non metallic Vessel or round bottom pans.



Rounded Bottom



Pot with Feet



Ceramic



Heat Resistant Glass

MAINTENANCE

• Caring for Your Product

- ▶ Remove the Plug from the power outlet and let the Product completely cool down before cleaning.
- ▶ Clean your Product periodically to help maintain its new appearance over the years. Use only a soft & dry cloth to avoid scratching the finish. Do not use water when cleaning. This could possibly cause an electric shock.
- ▶ Abrasive cleaning agent is not required and should be avoided to prevent damage to the polished surface.
- ▶ Do not use sharp instruments like metal forks, knife etc to clean the Infrared cooktop.

▪ Troubleshooting

S/N	Problem	Cause	Solution
1	The On/Off button does not respond.	Connection problem.	Check if the Product is connected to the mains and if the plugs are inserted firmly into the wall socket.
2	The Product beeps once and then stop working with display of error code.	May be due to one of the error mentioned.	Check the mentioned troubleshooting error codes.
3	The cooking temperature of the preset modes are too high or too low.	May be the wrong entry of program in preset mode.	You may Switch to the proper mode for better control of temperature, you may also adjust the cooking temperature in these Modes: Soup / Hot Pot

MAINTENANCE

▪ Troubleshooting Error Code

Trouble Code	Possible Reasons	Solutions
For Models BIRCM24022		
E1	Low Voltage	Check Power Supply, Power ON after Power Supply back is normal
E2	High Voltage	Check Power Supply, Power ON after Power Supply back is normal
E3	Glass temperature Sensor Open	Do not Use the Product and Call Service centre.
E4	Glass temperature Sensor Short	Do not Use the Product and Call Service centre.
E4	Heating Coil Not connected well	Do not Use the Product and Call Service centre.
E5	NTC Short/Open	Do not Use the Product and Call Service centre.
E6	Fan connector Open	Do not Use the Product and Call Service centre.
E7	Inside Temp too High Air intake/Exhaust Vent Blocked	Do not Use the Product and Call Service centre.
For Models BIRCT2422P		
E1	NTC Short	Do not Use the Product and Call Service centre.
E2	NTC Open	Do not Use the Product and Call Service centre.
E3	Glass temperature Sensor Open	Do not Use the Product and Call Service centre.
E4	Glass temperature Sensor Short	Do not Use the Product and Call Service centre.
E4	Heating Coil Not connected well	Do not Use the Product and Call Service centre.
E5	Fan connector Open	Do not Use the Product and Call Service centre.
E6	NTC Overheating	Do not Use the Product and Call Service centre.
E7	Low Voltage	Check Power Supply, Power ON after Power Supply back is normal
E8	High Voltage	Check Power Supply, Power ON after Power Supply back is normal

PRODUCT DETAILS

▪ Technical Specification & Features

Model	BIRCM24022	BIRCT2422P
Technical Specifications		
Rated voltage /frequency (VAC/HZ)	230V AC/50Hz	230V AC/50Hz
Rated power (Watts)	2200W	2200W
Current(Amps)	9.5A	9.5A
Features		
Indian cooking Menu's	4	4
Auto Pan Detection	-	-
Fixed and variable cooking option	√	√
Manual Timer	√	√
Manual Pre-set	-	-
Power Range	200W-2200W	100W-2200W
Temperature Range	60°C-700°C	-
Control Type	Touch & Rotary	Touch & Rotary

Note



Given technical details are for information only, do not try to service your Infrared Cooktop by yourself, until & unless you are instructed or trained doing so.

WARRANTY DETAILS

Congratulations! You have made an excellent choice with the purchase of this quality Product. Our commitment to quality also includes our service. Should you, contrary to expectations, experience defects due to manufacturing faults during private use within the warranty period from the date of purchase, we shall be liable for warranty in accordance with statutory warranty regulations.

This warranty is issued by Reliance Retail Ltd., Shed No. 111 & 120, Indian Corporation Godown, Mankoli Naka, Dapode, Bhiwandi, Thane, Maharashtra - 421302 (here-in-after referred to as "Company") and is valid only when the warranty card and invoice duly filled, signed sealed/stamped by the authorised dealer are presented to service center with the complaint.

After sales support helpline: 1800-889-1047 (Toll-Free No.)
For feedback/complaints, please write to: customercare@bpl.in

WARRANTY TERMS & CONDITIONS

The Product comes with 2 year comprehensive warranty from the date of purchase against manufacturing defect.

2 Year comprehensive warranty includes defects that occur within this warranty period, under normal usage and care will be repaired or replaced (with new or refurbished/ repaired Product) or refunded at our sole discretion, with no charge for parts or labor.

All labor charges, spare parts other than included in specified extended warranty period to be borne by customer.

The benefits conferred by this warranty are in addition to all rights to and remedies in respect of the Product that the consumer has under the Trade Practices Act and similar state and territory laws.

PROOF OF PURCHASE

This warranty is valid of the original purchase only and is not transferable. Please keep your purchase docket or receipt as proof of purchase and as proof of the date on which the purchase was made. The purchase docket or receipt must be presented with the warranty when making a claim under this warranty.

SERVICE DURING THE WARRANTY PERIOD

- Please ensure the Product is properly packaged so as to ensure that no damage occurs to the Product during transit. Also make sure that you have included an explanation of the problem. The company or its authorized service centre/ service dealer, reserves the right to retain any

WARRANTY DETAILS

part/s or component/s replaced at its discretion in the event of a defect noticed in the equipment during the warranty period. Calls registered with the centralized helpline/Authorized Service Centre, wherein only cleaning of the Product/parts in the Product due to dust gathering on portions of the Product, general explanations/returning, particular software not being read / installed, are not to be construed as defects.

- For Products installed beyond the municipal limits of the jurisdiction of the authorized service Centre/ Company's service Centre/authorized dealer's service Centre, all expenses incurred in the collection of the Product or part/s thereof from the Company's service Centre/authorized service Centre/authorized dealer's service Centre, as well as expenses incurred in connection with deputing of service personnel/ technicians towards to and from travel, conveyance and other incidentals etc. will be borne by the customer. In the event of repairs/replacement of any part/s of the Product, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty. Moreover, the time taken for repair/replacement and in transit whether under the warranty or otherwise shall not be excluded from the warranty period.
- This warranty does not cover any external accessories provided with the main Product. The Company's obligation under this warranty shall be limited to repair or providing replacement of part/s only. The Company reserves the right to replace the defective part with an equivalent or refurbished part. The maximum claim/s if entertained by the Company will be subject to the maximum retail price of the Product purchased or the purchase price whichever is lower.
- In the event of any unforeseen circumstance, and spares not being available, the Company's prevailing depreciation rules will be binding on the purchaser to accept as a commercial solution instead of repairs.
- The warranty is issued in Mumbai, and Courts at Mumbai shall have exclusive jurisdiction over matters covered or flowing from this warranty.

EXTENT OF WARRANTY

This warranty is limited to defects in workmanship or parts. All defective Product or parts will be repaired or replaced. This warranty does not extend to accessories. This warranty does not cover manuals and packaging, antennas, battery, line cords, & other cables or other matters not referred to the above.

WARRANTY DETAILS

WARRANTY NOT APPLICABLE IF:

- The Product is not used according to instructions given in the instruction manual.
- Defects caused by improper or reckless use as determined by the Company personnel.
- Modification or alteration of any nature is made in the electrical circuitry/ or physical construction of the set.
- Damage caused due to tampering of Product while installation/repair work carried out by unauthorized persons/ agency.
- Site (premises where the Product is kept) conditions that do not confirm to the recommended operating conditions of the Product.
- The original serial number is removed, obliterated or altered from the Product or warranty card found tampered.
- Defects due to a cause beyond control like lightning, abnormal voltage, Acts of God, Ingress of water, Fire, improper ventilation, dropping or excessive shock, printing/paint related issues, any external cause/accident or while in transit to the service centre or purchaser's residence which is beyond Company's control.
- Defects caused by household pets, rats, cockroaches or any other animals or insects.
- The warranty does not cover any consequential or resulting liability, damage or loss to property or life arising directly or indirectly as a result of Product failure, breakdown, or accident or usage of the Product not in accordance with the operating manual.
- The warranty does not include preventive checks, routine maintenance, cleaning, de-scaling and overhaul.
- If the warranty card is not duly filled and does not bear the stamp, date and signature.
- Glass Break due to thermal Shock will not be covered under warranty.
- Any kind of Physical damage will not be covered under warranty.

Under no circumstance the Company is liable for loss directly or indirectly for any of the following:

- Third party claims against customer for losses or damages, loss or damages to records, information or data.
- Economic consequential damages including lost profits.
- Warranty does not cover user manuals.
- Warranty does not cover normal wear and tear (including, without limitation, wear and tear of batteries or displays).
- Warranty does not cover defects or alleged defects caused by commercial, business, Industrial, Educational or rental application of the Product. This Product is meant for individual household purpose only. Commercial use of the Product is to be avoided.

PARTS NOT COVERED UNDER WARRANTY

Cables, Accessories, Plastic parts.

E-WASTE MANAGEMENT

Environmental Instruction

(Correct disposal of this Product as per E-Waste Management and Handling Rules)



This marking on the Product, accessories or literature indicates that the Product and its electronics accessories (e.g. charger, battery, cables, etc.) should not be disposed off with other household waste at the end of their working life.

Electronic equipments contain many hazardous metallic contaminants such as lead, cadmium, beryllium and brominated flame-retardants. Improper handling and/or improper recycling of the Electronic Waste results in these hazardous metals/substances getting released into our eco and biological system, thereby leading to various health hazards. So, to prevent possible harm to the environment or the human health from uncontrolled waste disposal, please separate these items from other type of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Do's

- Always drop your used electronic Products, batteries and accessories after end of their life in nearest authorized collection point/center or hand over to authorized recycler for disposal.
- Drop the discarded Electronic Equipments only in the bins meant for the Electronic Waste.

Don'ts

- The Product and its accessories are not meant for mixing into household waste stream or regular garbage bins.
- Do not dispose damaged or leaking Lithium ion (Li-ion) battery with normal household waste.

Information for improper disposal & handling

- Any disposal through unauthorized agencies/person will attract action under Environmental (Protection) Act, 1986.
- If batteries are not properly disposed off, it can cause harm to human health or the environment.

For more information on safe disposal and recycling, please call on toll free number 1800 309 0950 or visit our website <https://www.bpl.in/page/e-waste>

PWM EPR Regd. No. BO-20-000-10-AABCR1718E-22

WARRANTY DETAILS

Product NAME : Infrared Cooktop

MODEL NUMBER : _____

SERIAL NUMBER : _____

DATE OF PURCHASE : _____

CUSTOMER NAME : _____

ADDRESS : _____

CONTACT NUMBER : _____

EMAIL ID : _____

Store Name & Address



**Comprehensive
Warranty**



Experts at Your Service
for your product to perform at its best.

**Reliance Retail Limited, Shed No. 111 and 120
Indian Corporation Godown, Mankoli Naka,
Dapode, Bhiwandi, Thane,
Maharashtra – 421302.**

**For Feedback / Complaints, please write to
customercare@bpl.in**

**You may also reach us on our Toll-Free No.:
1800-889-1047**



For E-Waste related information, please dial our
Toll-Free No.: 1800-309-0950
or visit our website <https://www.bpl.in/page/e-waste>

**BPL is registered trademark of
BPL Limited and is used under license by
Reliance Retail Limited**

Warranty Services will be limited to either repair
or replace the Product at Company's sole discretion